

How to Set Up Your Payouts

Getting paid — safely, and on time

Cutlaski works with Stripe, one of the world's most trusted payment providers, so you get paid safely for every order. Here's how the money reaches you.

How you get paid

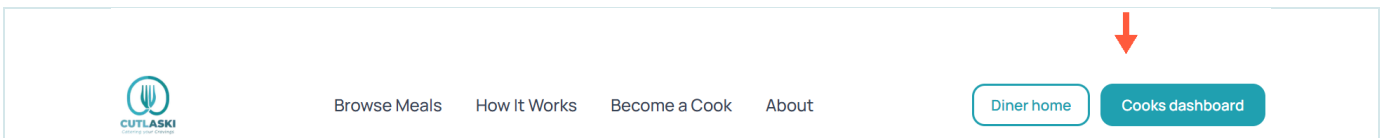
#	STAGE	WHAT HAPPENS
1	Diner orders	The diner pays in full, right at checkout.
2	Funds held safely	The money sits securely with Stripe — not with the diner, not yet with you.
3	You cook and hand off	Prepare the order knowing the payment is already collected.
4	24-hour window	A short settling period in case anything needs resolving between you and the diner.
5	Funds released	Your money becomes available to withdraw.

Why the money is held first

You never cook for an order that hasn't been paid for — the diner pays upfront, so the funds are already secured before you start. The short hold after fulfillment simply gives both sides a window to sort out anything unexpected. It protects you as much as the diner.

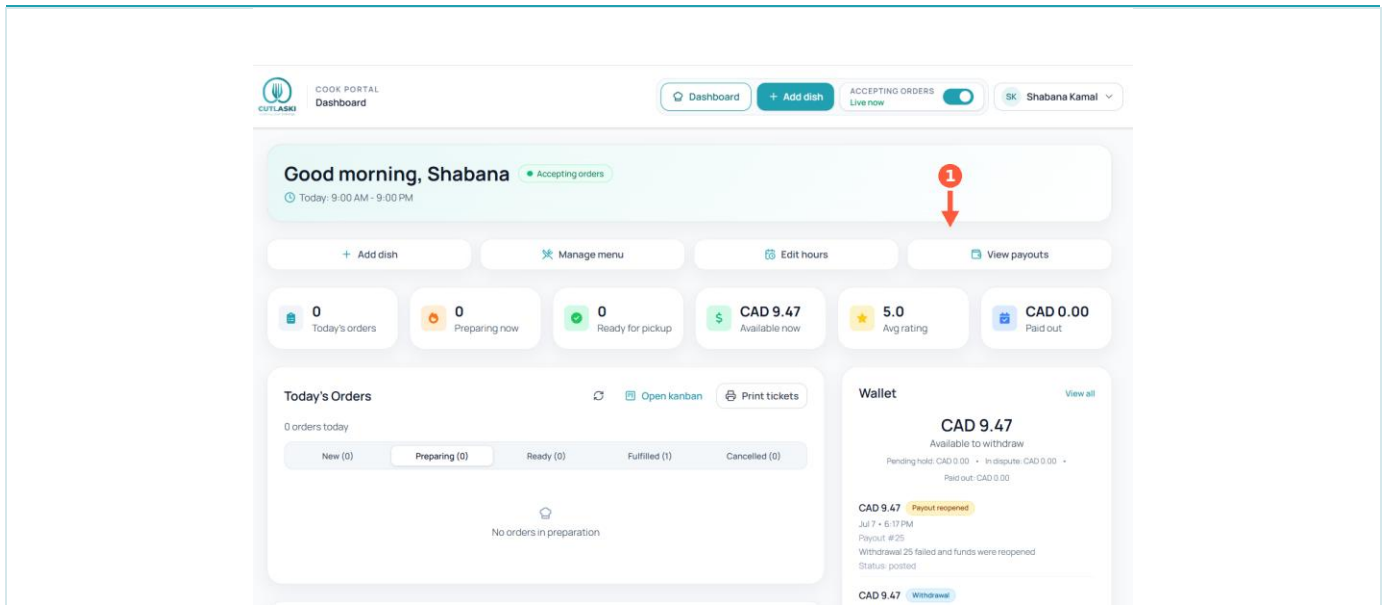
1 Sign in to your Cook Dashboard

From the Cutlaski home page, click “Cook Dashboard” and sign in.



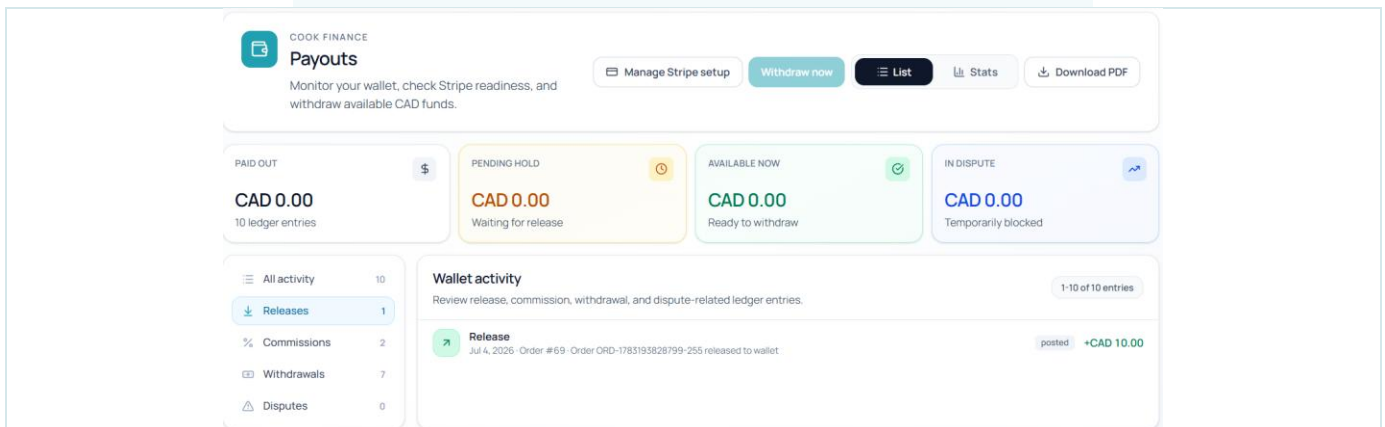
2 Click “View payouts”

You'll find it in the row of quick actions on your dashboard — see arrow (1).



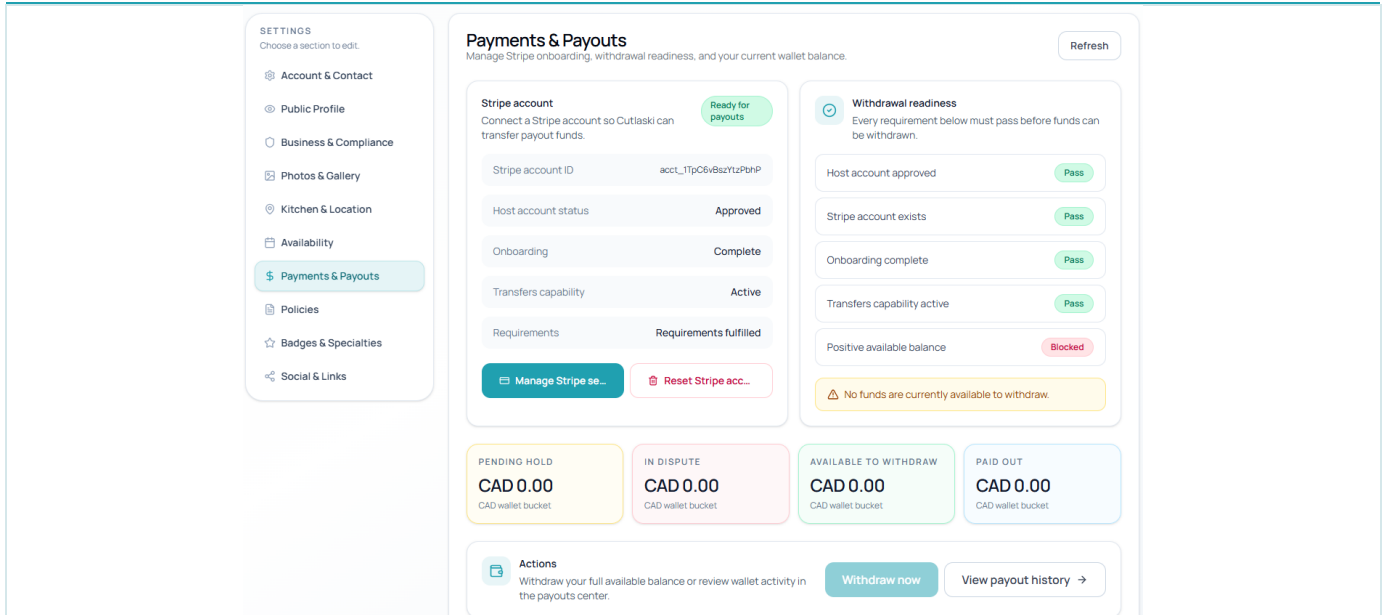
3 Check your wallet

Your wallet shows what you've earned, what's still on hold, and what's available to withdraw right now. You can also get to your Stripe setup from here.



4 Open your Stripe setup

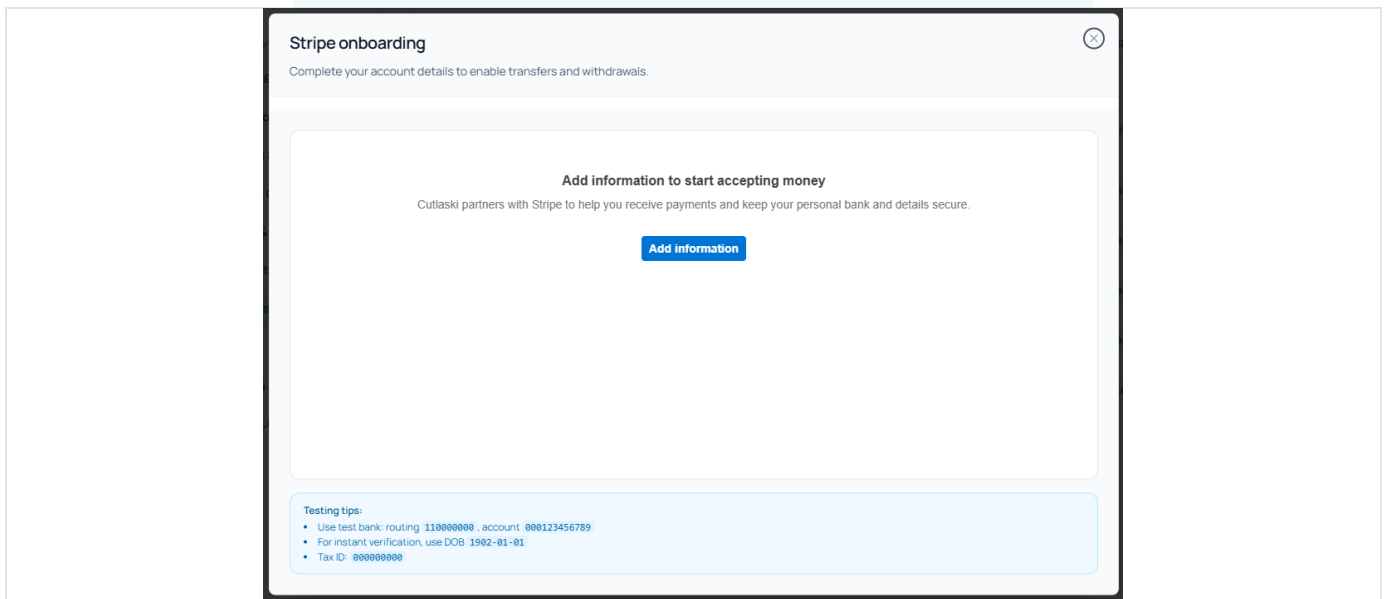
Click “Manage Stripe setup” to open Profile Management, then select “Manage Stripe setup” again to create or update your Stripe account.



The screenshot shows the 'Payments & Payouts' settings page. On the left is a sidebar with settings categories: Account & Contact, Public Profile, Business & Compliance, Photos & Gallery, Kitchen & Location, Availability, **Payments & Payouts** (selected), Policies, Badges & Specialties, and Social & Links. The main content area is titled 'Payments & Payouts' with a subtitle 'Manage Stripe onboarding, withdrawal readiness, and your current wallet balance.' and a 'Refresh' button. It is divided into two columns. The left column, 'Stripe account', shows a 'Ready for payouts' status and details for a Stripe account (ID: acct_1TpC6v8szYtzPhnP, Host account status: Approved, Onboarding: Complete, Transfers capability: Active, Requirements: Requirements fulfilled). It includes buttons for 'Manage Stripe se...' and 'Reset Stripe acc...'. The right column, 'Withdrawal readiness', lists several requirements: Host account approved (Pass), Stripe account exists (Pass), Onboarding complete (Pass), Transfers capability active (Pass), and Positive available balance (Blocked). A yellow warning box states 'No funds are currently available to withdraw.' Below these columns are four wallet balance boxes: 'PENDING HOLD CAD 0.00', 'IN DISPUTE CAD 0.00', 'AVAILABLE TO WITHDRAW CAD 0.00', and 'PAID OUT CAD 0.00'. At the bottom, an 'Actions' section provides instructions on withdrawing funds and includes 'Withdraw now' and 'View payout history' buttons.

5 Add your details

Click “Add information” to go to Stripe, where you'll enter your personal details and bank information. This is the account your earnings are paid into.



The screenshot shows a 'Stripe onboarding' modal window. The title is 'Stripe onboarding' with a close button. The subtitle is 'Complete your account details to enable transfers and withdrawals.' The main content area has a heading 'Add information to start accepting money' and a subtext 'Cutlaski partners with Stripe to help you receive payments and keep your personal bank and details secure.' Below this is a prominent blue 'Add information' button. At the bottom, there is a 'Testing tips' section with a list of instructions: 'Use test bank: routing 1100000000, account 000123456789', 'For instant verification, use DOB 1902-01-01', and 'Tax ID: 000000000'.

6 Sign in securely

Once your account exists, Stripe will ask you to verify your identity each time you sign in — either by sending a code to your mobile, or through an authenticator app.

 Cutlaski

Cutlaski partners with Stripe for secure financial services.

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Welcome back

This account uses mobile verification.
Request a verification code to be sent to the phone number associated with the account.

Send code

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We sent a text to your phone

Enter the verification code we sent to your number ending in 0128.

[Resend code](#)

Sign in another way

Having trouble signing in? [Contact Support](#)

Keep your details to yourself

Cutlaski and Stripe will never ask you for your password or verification codes. If anyone does — by email, phone or message — it's a scam. Don't share them with anyone.

With Stripe behind every transaction, you can cook with confidence — the payment is already there. If you have any questions or feedback, just reach out.

Let's grow together!

Team Cutlaski

